



## HOH Volunteer Roles

**Shopping Assistant/Weigh Out:** Shopping Assistant & Weigh Out Volunteers assist clients with their pantry shopping visit, answering questions and helping with various tasks, including cleaning, stocking and more. **Shopping Assistants** manage the flow and invite clients into the pantry as space opens up. **Weigh Out** volunteers will weigh clients out before they leave, and manage the coffee station during PM shifts.

**Greeter/Cart Wrangler:** Greeters/Cart Wranglers greet shoppers as they arrive at the pantry, direct the flow of traffic and parking, and bring shopping carts back to the shopping floor. This position spends most of their time outside (weather permitting),

**Check-In Desk:** These volunteers are the first point of contact for most shoppers. This role oversees our client check-in process on the computer & assists with pantry related tasks. A very social role!

**Inventory:** Our Inventory Volunteers help to ensure that our pantry is stocked during our various programs, assist with pantry cleaning, receiving & sorting donations and sometimes helping the delivery packers.

**Floater:** The Floater will be a Jack of All Trades role. It is an onsite fill-in role where needed and combines the responsibilities of the abovementioned roles, providing support or assistance. Floaters will also help to complete tasks that pop up onsite (unpacking donations, repacking pizza & bagels, supporting inventory projects, packing delivery orders, etc.).

**Grocery Delivery:** These volunteers deliver groceries in *their own vehicle* to a few participants who cannot get to the pantry, and don't have someone to pick up for them. Usually 3-5 orders.

**Pizza pick-up/Inventory:** Drop by Audrey Jane's Pizza Garage, 2675 13th St, Boulder, CO 80304, at 11am to pick up donations, bring to the pantry, help package them, and then help with inventory.

**Delivery Packer:** Delivery Packers help us pack orders for our grocery delivery clients. They will also be responsible for checking to make sure the order is correct before it is packed up for our delivery drivers. This role is great for someone who pays attention to detail and has availability between 12pm-2pm on Mondays, Tuesdays, and/or Wednesdays.

**Mobile Pantry:** This program is hosted with Community Food Share and EFAA. As a partner, we are looking for volunteers to assist with setup, breakdown, loading and unloading food items and assisting shoppers to get the food they need! These take place outside, so be sure to bring layers. The location is Nest Communities - 4990 Osage Dr #100, Boulder, CO 80303.