

TERMS & RULES OF SERVICE

TO ENSURE THE PANTRY IS SAFE AND WELCOMING FOR ALL:



1. Treat all clients, volunteers, and staff with dignity and respect.
2. The following are **not permitted** on the premises:
 - » Alcohol
 - » Drugs or drug paraphernalia
 - » Physical Confrontation
 - » Smoking, including e-cigarettes and vaporizers, within 50 feet of HOH doors
 - » Weapons, firearms, or blades
 - » Profanity, threatening, or violent language or hate speech (dehumanizing language that is racist, transphobic, homophobic, etc.)
 - » Mail sent to HOH which contains any of these items will be returned to sender, and will result in immediate loss of mail service.
 - » Loitering outside of the Pantry is not allowed.
3. **Lining up outside the door is not permitted.** This includes placing bags or personal items as "placeholders." **Please do not arrive at HOH earlier than 10 min. before we open.**
4. Bicycles and personal belongings may not be left overnight on the premises.
5. Please take only one check-in number per person.
6. **You must arrive 15 minutes prior to closing in order to shop.**
7. Restrooms are to be used only for their intended purposes. Misuse will result in loss of restroom access.
8. Shirts and shoes are required inside the Pantry.
9. **Inappropriate behavior on the premise of HOH will result in immediate, and possibly permanent, loss of services without a previous warning.**
10. All clients must complete a registration form. AM Clients must provide: ID and proof of residency.

Signing this document means you understand, accept, and agree to abide by the rules and terms of service.

NOTE: VIOLATION OF ANY OF THE ABOVE CAN RESULT IN PERMANENT LOSS OF SHOPPING PRIVILEGES.

CLIENT SIGNATURE: _____

DATE: / /

CLIENT'S PRINTED NAME: _____



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Harvest of Hope Pantry is a 501(c)(3) charity.
Donations are tax deductible and you will be
given a receipt for your gift.